

<i>Onsite Diagnostic Charge</i>	\$25
<i>In-house Diagnostic Charge</i>	\$FREE
<i>New Computer Setup (Onsite)</i>	\$40.00
<i>Support on-site hourly Rate</i>	\$60.00/hr
<i>Support in-house hourly Rate</i>	\$50.00/hr
<i>Operating System Reinstall (*Microsoft CoA required)</i>	\$65.00
<i>Trip Fee \$20.00/hr per visit</i>	<i><u>No charge inside Winona service area.</u></i>
<i><u>OTHER: Tutoring (One on One)</u></i>	\$45.00/hr

*Tune-ups **\$85.00 flat rate**
 (includes Windows updates, updates of drivers, updates of virus definitions(if you have virus protection program), scan/remove of virus, spyware, and malware, removal of unwanted junk application, clean inside of case, and finally recommend memory if needed(memory will be extra depending on size and quantity)*

* Also ask about Preventive Maintenance Tips and Plans.

**Hardware repairs and upgrades are billed at the \$60 hour rate. This does not include parts or reloading Windows and may require your PC to be taken off site.*

**COA- A Certificate of Authenticity (COA) is a label that helps you identify genuine Microsoft software. A COA is not a software license – it is a visual identifier that assists in determining whether or not the Microsoft software you are running is genuine. However, without it, you will not have a legal license to run Microsoft software.*

**Please bring all CD/DVDs that belong to computer upon arrival. Most computers either came with operating system, application, and driver disk. In the event we have to reinstall OS, all data will be lost unless it's backed up.*

Remember Preventive Maintenance Saves Money!!!!

***Express Service also available!! Call for Rates.*
 5% Discount for Cash Payments**